



A Systematic Review of the IoT in Smart University: Model and Contribution

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ABSTRACT

The objectives of the review were to identify different implementation aspects of the Internet of Things (IoT) in Smart Universities (SU) from diverse studies, amplify the theories behind the IoT utilization and model in SU; as well as offer recommendations for future research in this area. This study employed a systematic literature review (SLR) technique, conducting comprehensive searches of the most relevant articles to the research question published from 2018 to 2022. Following a review of peer-reviewed journals, a total of 69 refereed articles were chosen and analyzed. The findings of this study suggest that the technology model needs to be aligned and integrated with organizational processes. IoT utilization should meet the adoption readiness of a university. The results also revealed that the creation of SU can be divided into three categories: behavior, learning, educational technology, and physical facilities. However, the literature related to IoT utilization and model is still incoherent and lacking in theoretical frameworks that reflect on specific circumstances such as SU. SU research is still in its early stages, with more work to be done in terms of identifying technology model adoption. The review also contributed to serving as inspiration and a point of reference for institutions as they work with the smart university initiative to create a teaching and learning environment that is more effective and efficient.

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1. INTRODUCTION

The ability of an object to exhibit the intelligence that has been placed in it is usually referred to as being "smart" (Chulling et al., 2009). The word "smart" is emblazoned on the phone to demonstrate its intelligence and to demonstrate how many activities or aspects of daily life it can help through various services offered (Nie, 2013). The term "smart" has expanded to encompass a wider range of topics than just a single item, such as "smart cities", "smart university", "smart grids", "smart home", "smart app", "smart harvesting", "smart material", "smart fashion", and so on (Liu et al., 2014; Amin et al., 2022; Anh, 2022; Pechsiri & Puengsungwan, 2023; Castiblanco et al., 2021; Shaffiyah et al., 2022; Luckyardi et al., 2022; Chaihang & Puengsunwan, 2021). The meaning or definition of a smart university at this time has not been narrowed to a general understanding (Cocoli et al., 2014). Various researchers who have built smart universities have presented this definition based on different approaches.

Smart universities are an established trend because of the development of digital universities through the use of appropriate technology tools and the provision of services globally. This is based on the technological strategy adopted by a university. To connect disparate systems, the internet uses cloud computing and IoT service providers (Kwok, 2015). IoT services are created by transforming ordinary university-related things into intelligent ones by adding sensors and thorough intelligence to enable rational decision-making in the academic setting. To improve university performance and graduate quality and to support all stakeholders in an adaptive environment including three factors: teaching, management, and service (Rehman et al., 2008), smart universities develop a centralized digital neural system (DNS) that directs the full learning cycle across the university ecosystem and facilitates the

development of appropriate applications or services.

The Internet of Things (IoT) has grown in prominence recently since it provides global networks for connecting objects and gadgets to the Internet infrastructure. Thus, the IoT makes it possible for items and people to connect at any time and everywhere, which leads to the identification of the combination of intelligence and knowledge, as well as the global production of new knowledge. A smart university comes with an interactive educational environment, access to global content, and adaptive learning based on the data collected and analyzed within the network. The IoT is currently present in many universities as security cameras, temperature control devices, access devices to buildings, electricity, and heating systems for supporting educational process (Thapwiroch et al., 2021). The elements that make up the internet of things namely: Artificial intelligence, sensors, and connectivity (Rehman et al., 2008).

Based on the adoption strategy for the smart city concept, it is claimed that smart universities and smart cities share several issues in common. The same paradigm is being used by smart universities to adapt contemporary technology to support various users (students, staff, and visitors) carrying out various duties in multifunctional structures. In other words, smart colleges are compared to small towns that are autonomous in terms of their users, connections, activities, and quantity of functions (Atif et al., 2015).

The main idea behind a "smart university" is to build institutions of higher learning by making efficient use of resources (Al Shimmery et al., 2015), employing various forms of intelligence to deliver high-quality instruction (Torres et al., 2015), and intelligent services to the university community and the environment, thereby cutting costs and simplifying daily life, giving better and simpler (Azarmi et al., 2010). To automatically enable reporting to all parts of

university life, including learning, social interaction for work collaboration, intelligent building management, and smart environment, a variety of sensor technologies are used to apply intelligence.

Smart University is a concept that aims to modernize and integrate all the processes in a university with Information and Communication Technology (ICT). The modernization and integration of ICT are intended not only to improve the performance of the process but also to improve the quality of the graduates and administration processes (Bolaji & Adeoye, 2022; Shah, 2022; Akinoso, 2023; Bolaji & Jimoh, 2023; Arciosa, 2022; Dwiana *et al.*,

2022; Rachmawati, 2019; Jadhav *et al.*, 2022; Daramola, 2023).

To achieve the title of Smart University, the Smart University designer must be aware and provide close attention to the maturity of the characteristics of “Intelligence” such as self-learning, self-organization, inference, anticipation, adaptation, and detection. In addition, the title of Smart University must be maintained by continuously making improvements to narrow the gap and become an even smarter university. Multiple standard models can be referenced to achieve the title of Smart University (see Figures 1-3).

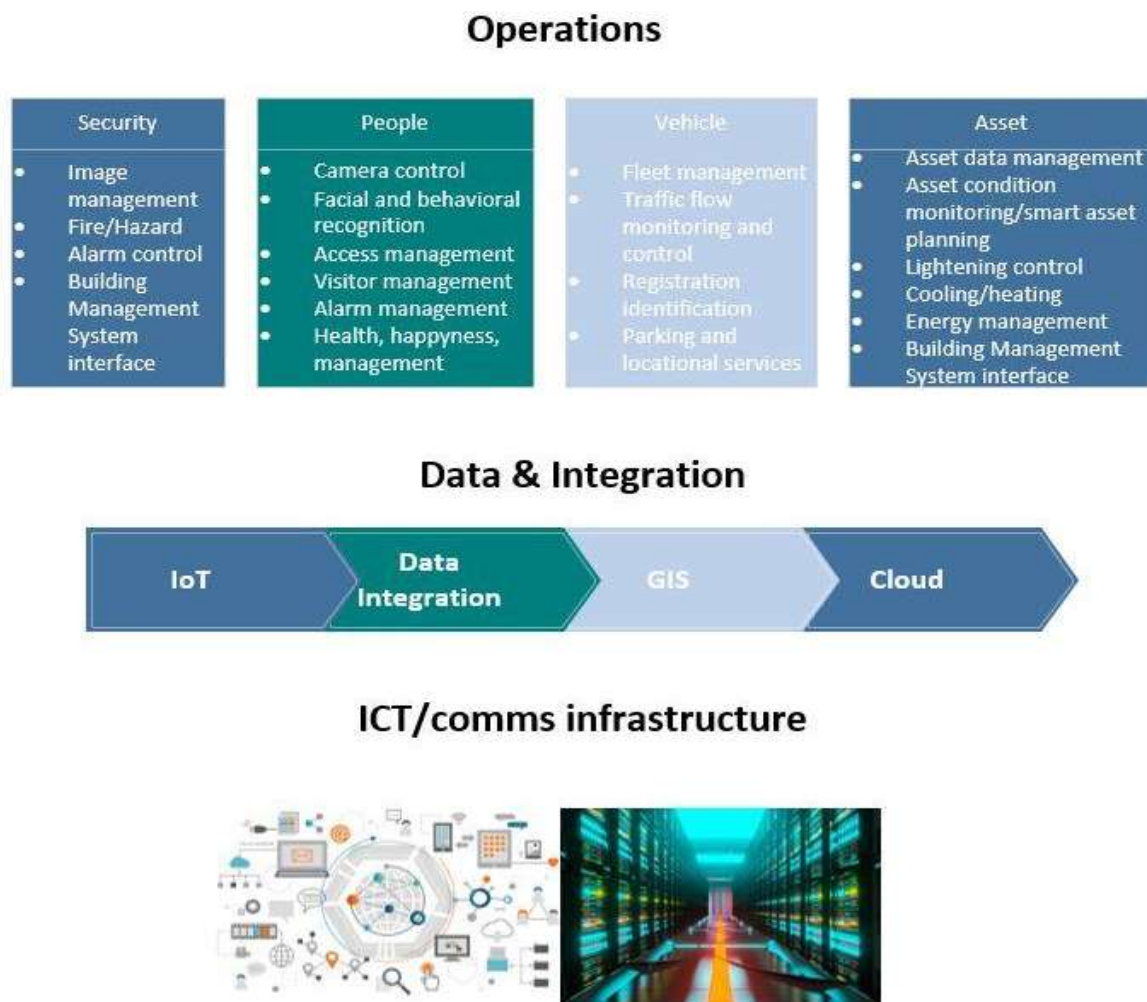


Figure 1. Typical structure of technology-driven smart-university (Dong *et al.*, 2020).

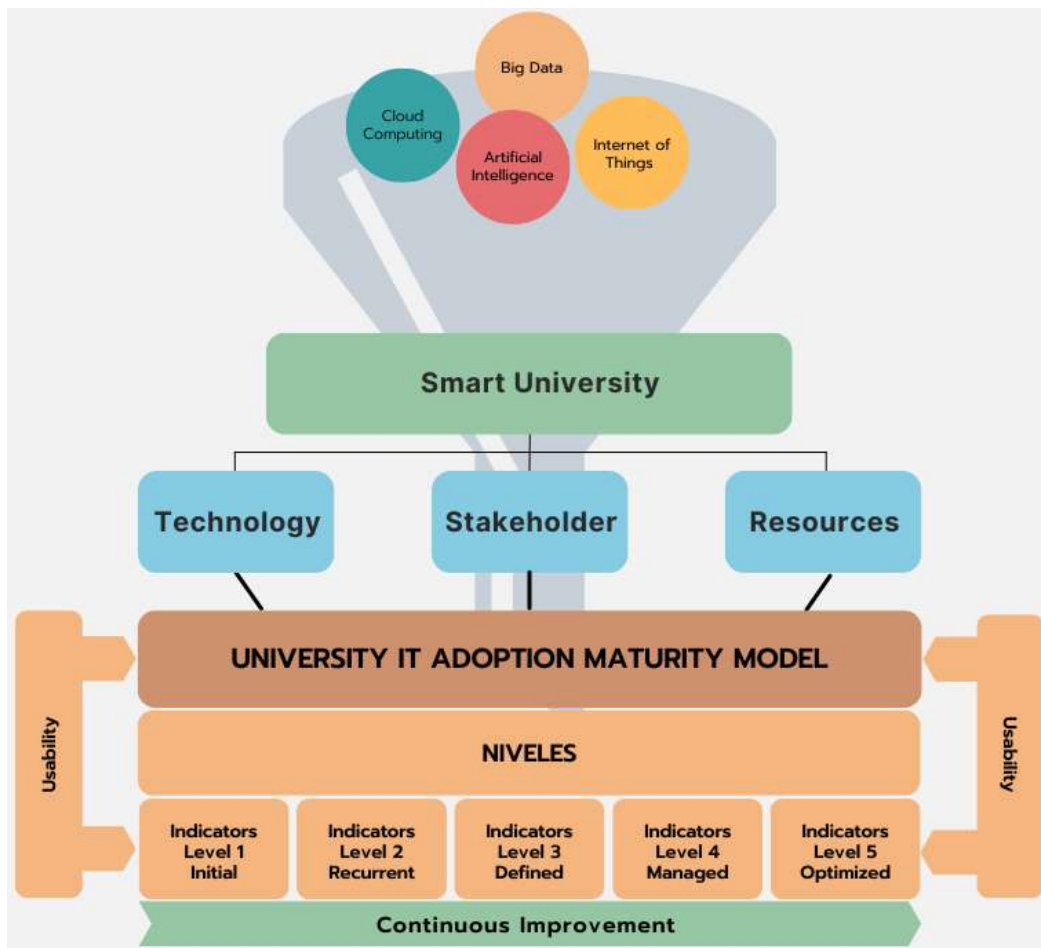


Figure 2. Projection of IT adoption maturity model.

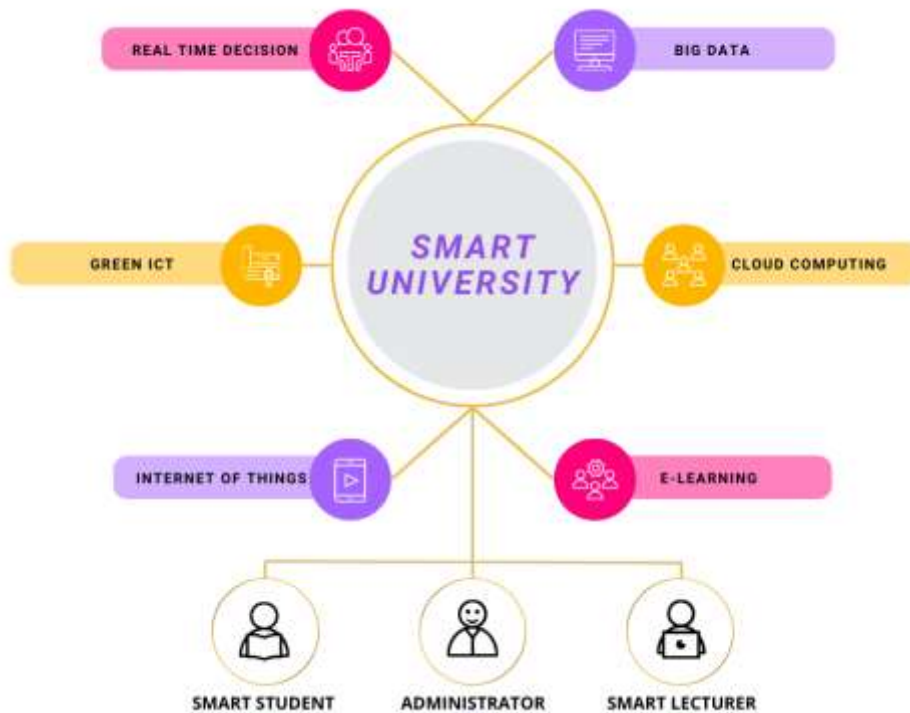


Figure 3. Components of Smart University (Mbombo & Cavus, 2021).

In the Operations section, there are four components, namely, Security, People, Vehicle, and Assets. Security is part of supporting the security of company data and operations to maximize company performance. In the Security section, there are four components, namely image management, fire/hazard, alarm control, and building management system interface. In the People section, there are six components, namely camera control, facial and behavioral recognition, access management, visitor management, alarm management, health, and happiness management. In the Vehicle section, there are four components, namely fleet management, traffic flow monitoring and control, registration identification, and parking and locational services. In the Asset section, there are six components to discuss asset data management, asset condition monitoring/smart asset planning, lighting control, cooling/heating, energy management, and building management system interfaces.

Figure 2 describes that for the continuous improvement of IT adoption, a university should prepare its readiness which is categorized into several levels. The levels are awareness, exploration, adoption, early implementation, mature implementation, and growth. This emphasizes the necessity to align the IT adoption with the level of maturity considering 3 elements: strategy (e.g purpose, advocacy, implementation), structure (models, governance, scheduling, evaluation), and supports (technical, pedagogical, incentives).

As shown in the models above in **Figures 1-3**, they all incorporate the use of the latest technology to optimize all kinds of processes. But more importantly, the technology used primarily aims to replace the traditional (or manual) processes that are considered vital such as databases, accessibility to information, teaching and learning activity, security, and safety, as well as the university management process.

The evolution and application of technology have significantly altered the educational landscape. One of them is to create a smart university by bringing a developed country and a smart environment to employ technology for the benefit of humanity. In this scenario, technology would take the place of human labor so that people might perform more intelligent duties. Computers and internet networks can be used to solve a variety of issues in higher education. These issues may be caused by university workers, students, or lecturers (Kettlewell *et al.*, 2019). The internet of things can help with issues in education, such as allowing students to learn more successfully in a university setting by using eBooks instead of textbooks (Kettlewell *et al.*, 2019; Fadillah *et al.*, 2022; Adebayo & Ochayi, 2022). The IoT system will assist in detecting student presence in the classroom and can automatically extract student attendance information, increasing time savings. The system for using the internet to carry out university operations will gain a lot, especially if the IoT system is reliable when combined with cloud computing.

Users can access apps with cloud computing without any geographic, temporal, or physical restrictions (Malik *et al.*, 2018). Because it has many advantages for lecture activities and offers a variety of alluring facilities for instructors and students to support learning, cloud computing is very helpful for universities. For instance, it can display computing resources for lessons and laboratories on demand and following user needs. When students demand more flexible course delivery based on their individual needs, cloud computing makes this possible. It also enables professors to develop lesson plans that are tailored to each student's needs (Malik *et al.*, 2018). Google docs, Email, Google Classroom, Blogs, and Dropbox are a few examples of cloud computing in the educational space that will benefit the learning system.

The demand for cloud computing is growing as more advanced technology is developed. There are several providers from whom you can pick to suit these needs. Verify that the chosen service already possesses an official certificate and a current ISO standard. The utilization of cloud computing is tremendously beneficial in many areas of life. Science and technology are always evolving. The simplicity of data access, level of security, adaptability, and scalability are some benefits of using cloud computing.

By adopting a smart university, all the data already present at the institution is incorporated. The data is easily retrieved and kept in one big data set after the institution enters it into the database. In addition, it is simple for academic institutions to integrate and synchronize their data with Directorate General of Higher Education in Indonesian (known as DIKTI). Universities can also develop integrated systems, where each system is connected to the others, in addition to the ability to integrate data, to enable the interchange of data and information throughout the university environment. Based on these two skills, universities can use their current resources to implement control systems for students, staff, lecturers, and other stakeholders without having to physically visit the affected areas. With these capabilities, it can be inferred that the smart university concept can raise a university's standard.

We used the Systematic Literature Review (SLR) to perform a literature study to better comprehend the idea and application of IoT in smart universities. SLR was created for software engineering and is widely used in pharmacy and medicine. By tracking the outcomes of earlier investigations, SLR has become the de facto strategy for finding answers. Many methods regarding SLR have been also supported by machine such as VOSviewer that has been well-used and documented (Al Husaeni & Nandiyanto, 2022). Summarizing the findings of prior research, highlighting gaps in the literature,

or offering a framework for a particular study topic are some of the most frequent motivations for doing an SLR. In this essay, we provide a summary of the prerequisites for the growth of smart colleges, focusing on the traits, enabling technology, and developed applications. We investigated a variety of works of literature that were published in journal databases from 2018 to 2022, including IEEExplore, Scopus, SpringerLink, and ScienceDirect.

Based on the aforementioned methodology, we conclude that the fundamental concept of an IoT in smart university is an effort by universities to integrate a set of advanced intelligence technologies to improve performance, graduate quality, and ease of life through the provision of valuable, dynamic, and user-oriented information technology services to support automation and real-time reporting. The period covers broader topics as well as learning activities, such as social interaction, the environment, office administration, energy conservation, etc. This article's goal is to identify different implementation aspects of smart universities from diverse studies. In this work, we employed a qualitative, systematic review methodology.

2. METHODS

This study employs the funnel paradigm, a systematic approach that follows pre-established steps or protocols for conducting research. The three primary steps of a systematic review are to discover, analyze, and evaluate prior research that is pertinent to a given area of interest. Because they attempt to combine relevant study findings, the findings examined are extensive. Steps in a systematic literature review include developing research questions, looking for literature reviews, choosing and filtering relevant articles, analyzing, and synthesizing qualitative findings, conducting quality control, and reporting late. It aims to find everything published on a specific area or topic of inquiry (Tight, 2019). Detailed

information on the way how to search using a search engine is reported elsewhere (Azizah *et al.*, 2021). To examine and offer solutions for higher education in the form of models for integrating IoT for business activities, a qualitative method is employed. Following a thorough analysis of the available literature, several papers were found to be the primary sources. Formulating research questions that will be relevant to the topic of systematic review research is the first step in a systematic review:

- (i) Is there an IoT model for a smart university that is generally accepted?
- (ii) What are the innovative contributions from universities?

These are the two key questions that underpin this study. We used a specific search string to run a search on a database of well-known journals associated with previously published studies to be able to respond to these research inquiries and the results are shown in **Table 1**. Next, we used inclusion and exclusion criteria to choose qualified candidates for the upcoming articles (**Table 2**). Applying the inclusion and exclusion, we obtained 1,172 articles that matched and served as our primary source of information for solving SLR. We created a funnel diagram to depict the reference

selection process after identifying pertinent references for our research. This helped us uncover references that were consistent with our research (**Figure 4**).

Based on the **Figure 4**, the funnel diagram was used to pick the reference sources that we obtained. In the first stage, we searched for databases from several database sources, including EBSCOhost, Springerlink, ProQuest, and ScienceDirect, where we obtained a total of 1,172 references. The following step is to choose the references with duplicates; after making the selection, we found 744 instances of duplication, including the identical study theme, aims, and abstracts. The title and abstract of each study will be screened in the subsequent round of selection, and we once more discovered that 278 papers did not meet our research goals. Following the processes, our sources limited their selection to only 150 studies. The next stage is full-text screening when we carefully study the research emphasis and context as well as the research's quality to determine whether it is acceptable to use as a reference. After this stage, we had 81 studies that we were unable to use. Thus, based on this selection, we discovered that just 69 studies were appropriate for us to employ and apply to our research.

Table 1. Related study finding results.

Database Journal	Article founds
EBSCOhost	548
ProQuest	212
Springerlink	53
ScienceDirect	359
Total	1,172

Table 2. Inclusion and exclusion criteria.

Criteria	
Inclusion criteria	<ul style="list-style-type: none"> - Articles in peer review papers - The article discusses the concept of a smart university or technology in a smart university - Articles are written in English - articles are open access
Exclusion criteria	<ul style="list-style-type: none"> - Book, book title, and theses - Non-peer-reviewed research articles, white papers, and technical reports - Editorial, abstract, or short paper (less than 4 pages) - Articles use smart university as a case study

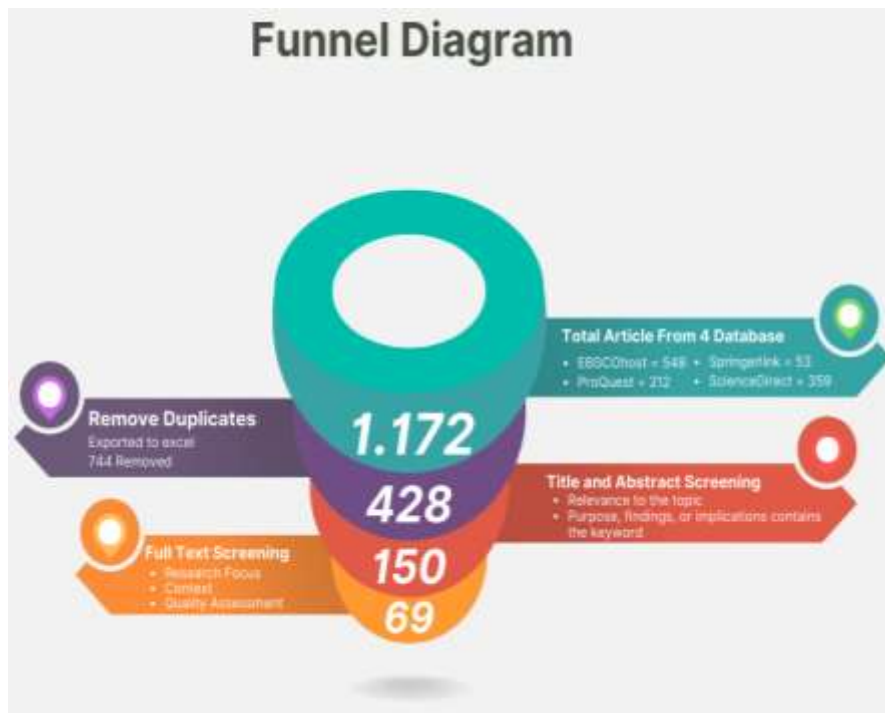


Figure 4. Funnel diagram.

3. RESULTS AND DISCUSSION

3.1. Smart University Model

There are at least 6 intelligence domains that a university must possess to claim that it possesses the qualities of a smart institution: iLearning, management, governance, iGreen, iHealth, and iSocial. The explanations of intelligence domains are:

- (i) iLearning (Gubbi et al., 2013; Abougalala et al., 2020; Kwok, 2015; Li & Wong, 2021). Learning focuses on the lecturer and student roles as the main actors in the classroom instruction process. The use of ICT has a huge impact on how the learning process develops. In the field of iLearning, university systems need to be able to: 1) foster collaborative learning between lecturers and students; 2) give each student an equal amount of time to learn; 3) make sure that independent learning is done following accepted standards; and 4) evaluate the level of learning competency (self-assessment). As stated by Tuul, Banzragch, and Saizmaa, the objective of developing e-learning, according to the majority of respondents, was to guide knowledge

- building, offer students information, and engage in discussions or e-forums (Tuul et al., 2016).
- (ii) iGovernance (Adwan et al., 2018; Alrashed, 2020; Kwok, 2015). The goal of iGovernance is to address stakeholders' needs while focusing on responsible university governance. Smart university systems in this area can at least: 1) support internal and external campus governance at various stakeholder levels; 2) create, monitor, carry out, and evaluate short, medium, and long-term work plans; 3) use governance processes to optimize, analyze root causes, and improve preventive and corrective actions; and 4) offer management workflows that support automated reporting and scheduling, logging, and configuration change adaptation.
- (iii) iGreen (Adwan et al., 2018; Alrashed, 2020; Asadi et al., 2019; Bhat & Bashir, 2018; Blass & Hayward, 2014; Bukhari et al., 2021; Bukhari et al., 2021; Bukhari et al., 2021). The "green university" perspective, which considers the degree of carbon pollution in the university environment, is the focus of iGreen. This

is consistent with the problem of air pollution-induced climate change. Intelligent energy creation and consumption, environmentally conscious building management and the use of sensor technologies for precise reporting are some of the qualities that smart institutions must have in the iGreen area. The adoption of green universities falls into two categories which are technology adoption and policy adoption (Thomson & Belle, 2015).

(iv) iHealth (Adwan *et al.*, 2018; Byrne *et al.*, 2015; Kwok, 2015). The university students' health is the main emphasis of iHealth. Ensuring, monitoring, and sustaining the health of the university community as a whole is the essence of iHealth. To promote the development of a healthy environment, this domain is associated with iGreen. The iHealth system's essential capabilities for smart campuses include the following: The following are provided to university residents: 1) health services available 24/7; 2) an intelligent information system that can report the state of health on the university, for example reporting of unusual disease-related events; 3) proactive or preventive health services; and 4) tracking and recording of university health status generally.

(v) iSocial (Al Shimmery *et al.*, 2015; Alrashed, 2020; Blass & Hayward, 2014; Carius, 2020; Cesur *et al.*, 2019; Kwok, 2015; Lazar *et al.*, 2020). Today's growing reliance on social networking technology is the reason iSocial was created. There is no denying that people utilize today's social networks to log their daily profiles, status updates, and emotions. A social process that naturally takes place is the interaction between students or between students and lecturers. The social process at a university includes collaborative learning, one of the iLearning domain's

key areas of interest. A smart campus system must at the very least be able to: 1) identify student profiles so that they can be grouped according to student interests; 2) perform sentiment analysis based on data stored on social networks; and 3) improve services at the appropriate time and location based on student interests to fulfill the iSocial domain.

(vi) iManagement (Adwan *et al.*, 2018; Alrashed, 2020; Civilcharran & Maharaj, 2016; Coccoli *et al.*, 2014; Coccoli *et al.*, 2014). In a university, general management is the emphasis of iManagement. The university's buildings and infrastructure as well as the community (workers, lecturers, students, and visitors) are some things that iManagement pays attention to. This comprises smart building management systems, such as automatic lighting controls, doors that may be opened only with the proper authorization, and others. Smart university systems must have a variety of capabilities, including 1) facial recognition to deter crime or record people in specific locations; 2) tracking human movement or mobilization to determine the distribution of people at specific times; 3) smart cards to provide parking permits and non-cash transactions; and 4) record attendance at a teaching and learning activity.

3.2. Smart University Feature

Three stages, traditional campus, e-campus, and digital campus must be completed for a university to transform into a smart campus. In the past, a university's teaching and learning processes were combined in a single room or class, where the study material is delivered while instructors and students must interact face-to-face in the same space. The process of teaching activities grows while technology in the educational environment does. Technology-

savvy colleges are evolving into e-campuses or digital campuses. Using the most typical example (namely using the internet to disseminate the subject matter to be studied) includes the use of smart campus online learning, which was created based on a digital campus and is considered the highest accomplishment of an academic information system in a university. A smart campus can quickly adapt to changes to meet user expectations, as well as numerous bits of intelligence built into the systems that support it (Asadi et al., 2019). **Table 3** is a table of differences between a digital campus and a smart campus. There are several advantages of smart universities, namely:

- (i) Promote smart energy management by reducing electricity consumption through automatic lighting control and university hotspots along corridors and rooms based on the movement of people in the area (Kwet & Prinsloo, 2020).
- (ii) Provide an interactive and creative environment that is conducive to increasing social interaction of the entire university community, especially for lecturers and students.
- (iii) Using accumulated data to produce useful applications (Kwok, 2015) to improve business process automation.
- (iv) Facilitate technology and equipment inventory (Adwan et al., 2018).
- (v) Provide real-time disaster response and warning services through the

effectiveness of the monitoring system through consistent monitoring of disturbances, temperature, humidity, and smoke in the university area to create a safe learning environment.

- (vi) University map information services that make it easier for visitors to reach certain locations from their starting point (Lazar et al., 2020).

Then, there are the characteristics of smart universities that have been put forward by several researchers, namely:

- (i) provides a comprehensive intelligent environment and integrated information services via dashboards for students and lecturers, while services can be customized based on user roles (Li & Wong, 2021).
- (ii) There is a link between fostering creativity and collaboration through integrated information services using computer networks to access available applications and services (Malik et al., 2012; Meng et al., 2020).
- (iii) The availability of exchange of data and ideas between the university and the external environment using an integrated intelligent and information service platform
- (iv) Efficient management of energy and water (Miah et al., 2017; Min-Allah & Alrashed, 2020).

Table 3. Differences between digital universities and smart universities.

	Digital Universitas	Smart Universitas
Technical Environment (Fortes et al., 2019; Gan et al., 2016; Hemsley & Oplatka, 2006; Hidayat & Sensuse, 2022)	Local area network internet	IoT, Cloud Computing, wireless networks, mobile terminals, RFID
Application (Rehman et al., 2008; Byrne et al., 2015; Hinojo et al., 2019; Hughes et al., 2018; Hwang, 2014; Kannadhasan et al., 2020; Klyap & Klyap, 2016; Meng et al., 2020)	Learning resources in digital form, distance learning, digital library, and network management.	an intelligent system using sensors, interoperability, and control ability
System management (Klyap & Klyap, 2016; Koper, 2014; Krull & Duart, 2017; Malik et al., 2012)	Isolated	system sharing, intelligence, and push.

3.3. IoT Model in Smart University

It is impossible to separate the presence of a smart university from the function or support of technology, particularly ICT. There are 7 (seven) main technologies that have emerged from studies about the deployment of smart campuses, as shown in **Table 4** (Hidayat & Sensuse, 2022).

Three elements of the IoT model applied in the smart university ecosystem are artificial intelligence, sensors, and connectivity. **Figure 5** shows the journal we used to answer the research questions concerning the IoT model in the SU domain. There were 2 articles describing smart education, 2 articles describing physics, 2 articles describing the environment, and 2 articles describing mechanics. 3 articles describe information systems. 4 articles describe interactive technology, 4 articles describe distributed learning, 4 articles describe smart education, and 4 articles describe smart E-learning. From 31 papers, it is suggested that AI and machine learning are frequently used interchangeably. Machine learning is an AI technique for supervised and unsupervised classification and profiling, such as determining the themes in written assignments or predicting a student's likelihood of failing a course or getting accepted into a program. Machine learning is described as an area of artificial intelligence that contains software able to recognize patterns, generate predictions, and apply the newly discovered pattern.

One form of contactless technology, RFID, can store data and offers several advantages

to support smart universities, such as visitor authentication, recording professor and student attendance, tracking the movement of people and objects to expedite evacuation during emergencies, room security, electrical equipment automation, catalog information recording, and support for self-service lending services (Carius, 2020). The IoT is a novel idea in information technology that is based on a wide-ranging network. Through a smart system, the IoT can link individuals, tools, gadgets, and buildings on campus. The IoT enables real-time searches for the precise location of an object or person (Musselin, 2018).

Cloud computing is a complete system that efficiently maintains, integrates, and combines all types of information, offers data services, and facilitates information sharing. On a cloud computing platform with IaaS, PaaS, and SaaS service levels, databases and applications should be developed for campus environments. From the perspective of e-learning, cloud computing can facilitate the deployment of virtual labs to assist students and lecturers with carrying out tasks in ad hoc settings or by utilizing omnipresent devices through mobile services (Malik *et al.*, 2018). Users can have a variety of experiences thanks to augmented reality (AR) technology, one of which is the ability to provide a map of a specific area rather than a standard view. A route to a site, including calculating the distance to that location, can be displayed in real-time when AR is combined with various sensors located within the university location.

Table 4. Smart university technology.

No	Technology
1	Radio-frequency identification (RFID) (Rehman <i>et al.</i> , 2008; Al Shimmery <i>et al.</i> , 2015)
2	Internet of Things (IoT) (Coccoli <i>et al.</i> , 2014; Fortes <i>et al.</i> , 2019)
3	Cloud Computing (Nie, 2013; Nie, 2013; Malik <i>et al.</i> , 2018)
4	3D visualization technology; Augmented Reality (Cocoli <i>et al.</i> , 2014)
5	Sensor technology (motion, temperature, light, humidity, etc.) (Fortes <i>et al.</i> , 2019)
6	Mobile technology (including NFC, QR code, and GPS) (Adwan <i>et al.</i> , 2018; Byrne <i>et al.</i> , 2015; Gan <i>et al.</i> , 2016; Krull & Duarte, 2017; Kwet & Prinsloo, 2020; Miah <i>et al.</i> , 2017; Tikhomirov <i>et al.</i> , 2015)
7	Web service (Civilcharran & Maharaj, 2016)

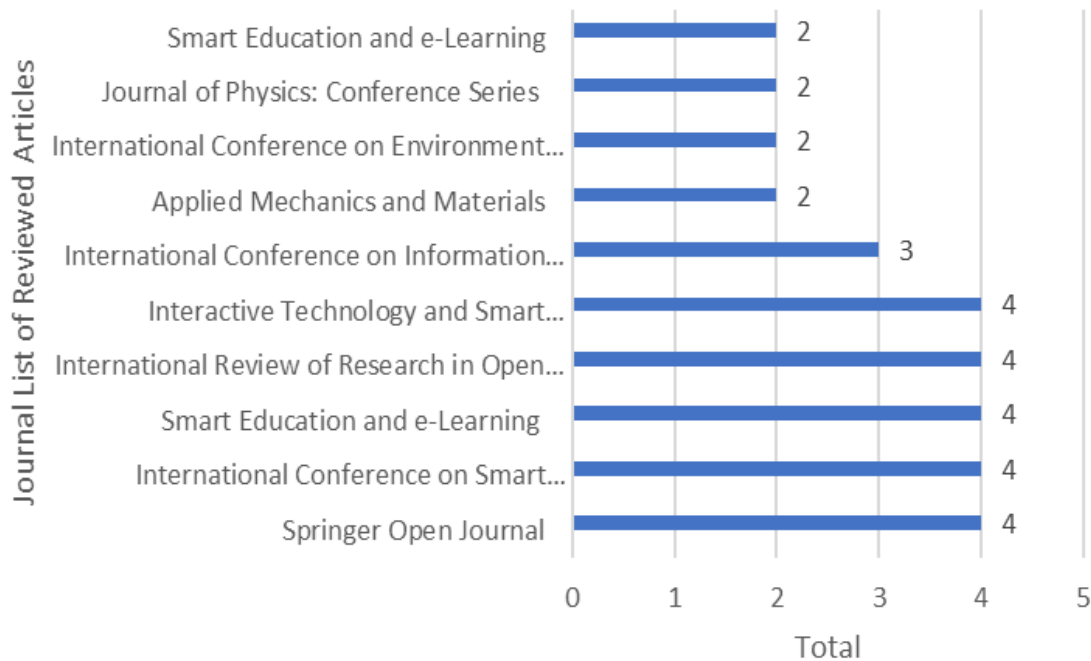


Figure 5. Journal list of reviewed articles.

With the help of intelligence systems, creating an intelligent university with real-time automation and reporting procedures is not sufficient. It is advisable to include sensors that can recognize an event or a state change. According to a set of defined objectives, intelligent university sensors are housed in a range of strategic locations.

Smart university sensors can be used, among other things, to detect human movement, changes in the weather or humidity, the capacity of the water and waste systems, and location to direct a search to a specific spot. Most sensors are installed using wireless technology to support practicality (Rodriguez et al., 2019).

Mobile phones, tablets, computers, and other similar gadgets are now powerful tools in life and should be used in education to raise standards, satisfy the needs of students, and cut expenses. The development of mobile learning, which enables learning to be done anywhere and at any time, the recording of attendance and access to the door to enter or exit the room using contactless technology (Bluetooth, Quick response code, NFC, RFID), embedded in the

mobile phone, the creation of location-based services, and the development of mobile social networks are just a few of the capabilities offered by mobile device technology to support smart university (Al Shimmery et al., 2015).

A range of heterogeneous and distinct information is managed and given unified access through the usage of web services. Web services link multiple, more diversified applications in smart campuses to produce the right service on demand. Web services with direct access to IoT resources can likewise be used as IoT services (Fortes et al., 2019; Hidayat & Sensuse, 2022).

3.4. Smart University Applications

Various applications are built to realize a smart campus. These applications are indirectly part of the smart campus model. **Table 5** presents the smart campus applications based on previously conducted studies and grouped into 6 domains on the iCampus model (Azarmi et al., 2010; Cesur et al., 2019).

Table 5. Smart university technology.

Domain	Smart University Technology
iLearning (Gubbi et al., 2013 ; Abougalala et al., 2020 ; Kwok, 2015 ; Li & Wong, 2021)	Smart Learning Management System Personalized Learning Assessment Smart Classroom Library Management System
iSocial (Al Shimmery et al., 2015 ; Alrashed, 2020 ; Blass & Hayward, 2014 ; Carius, 2020 ; Cesur et al., 2019 ; Kwok, 2015 ; Lazar et al., 2020)	Market Management System News Management System
iManagement (Adwan et al., 2018 ; Alrashed, 2020 ; Civilcharran & Maharaj, 2016 ; Coccoli et al., 2014 ; Kwok, 2015)	People Identification Smart Attendance Safe Learning Environment Smart Parking Campus Geographic Information System Bathroom Management System
iGovernance (Adwan et al., 2018 ; Alrashed, 2020 ; Kwok, 2015)	Teaching Management System Financial System Office System
iHealth (Adwan et al., 2018 ; Byrne et al., 2015 ; Kwok, 2015)	Health Facilities
iGreen (Adwan et al., 2018 ; Alrashed, 2020 ; Asadi et al., 2019 ; Bhat & Bashir, 2018 ; Blass & Hayward, 2014 ; Bukhari et al., 2021 ; Byrne et al., 2015 ; Kwok, 2015)	Smart Building Waste and water management

The explanations are the following:

- (i) Smart Learning Management System. A service that enables lecturers and students to engage both directly and indirectly to support teaching activities is the management of online learning activities based on web technologies and/or mobile devices (mobile), often known as the Learning Management System (LMS). The requirements for capturing information about teaching activities, such as the core curriculum, session plan, class attendance, and project group formation, as well as the availability and completion of tasks, should be met by LMS ([Al Husaeni & Hadianto, 2022](#)). Additionally, LMS should be able to control and manage the primary instructional process data ([Adwan et al., 2018](#); [Byrne et al., 2015](#)). Additionally, engagement and communication are crucial for the effectiveness of online learning. To maintain or enhance the quality of learning outcomes, careful planning is required. This includes increasing teamwork among colleagues while receiving regular guidance from lecturers to ensure that the learning process stays on the right track, as well as establishing a consistent and timely network communication between lecturers and students to maintain the quality of knowledge construction following its standards.
- (ii) Personalized Learning. Creating plans and learning maps, gathering data, researching learning resources, planning learning activities, and carrying out all of these tasks personally or alone are all included in the broad concept of personalized learning. Adaptive learning, which refers to fulfilling the changing requirements of students and providing feedback on accomplishing current educational goals in intelligent learning environments, should be used in conjunction with personalized learning to support the learning

- objectives. All of the objects relevant to personal learning can be connected in that situation. Learning objectives, plans, maps, activities, competency levels, performance or achievement of learning outcomes, reflections, etc. are a few examples of these objects. The use of mobile device technology services may enhance individualized learning and enable remote access.
- (iii) **Assessment.** Learning objectives and student outcomes can be aligned through assessment, which is a crucial learning component (Ihechu et al., 2023). The assessment offers many characteristics, including the ability to create recommendations based on behavior and academic advancement. The tests that serve as the foundation for evaluating a person's capability can be created using a variety of models, including essays, practice questions, multiple choice, matching, and short answers. Automated grading, and performance reports that provide statistics on student learning outcomes and score distribution. Analyzing student characteristics and offering individualized learning support are the results of a thorough data analysis using the notion of conceptual multi-tenancy data mining. Analysis of learning outcomes using statistics. Based on the study of learning activities, methods, behaviors, learning styles, and other associated records, recommended learning techniques are given. Putting students into groups based on how they study.
- (iv) **Smart Classroom.** A virtual classroom (VC) notion is introduced when LMS is used to enhance the educational process to take the place of actual classrooms. Additionally, as a group, VCs should be able to simulate a classroom setting by showing slideshows (created using standard PowerPoint) that are synced with narration from a recording and/or streaming videos that are organized in a table. The VC's more extensive version includes text and image pages that represent the content on the whiteboard as well as windows (in video form) that show classroom activity. Students can interact through VCs using any mobile device, tablet, computer, or other helpful equipment as their access medium. By creating a hybrid of virtual and physical worlds, one may enhance the quality of VC and create a sense of "being there" to enhance teaching and learning. By adhering to many VC-organized teaching procedures, students also appear to be able to control their study environment on their own through the use of VC (Singh & Miah, 2020).
- (v) **Library Management System.** The Internet of Things has supported the new library management method (IoT). Information is obtained by libraries using electronic tags that combine library cards, cell phones, and other physical objects. It is possible to develop the usage of RFID as an electronic label to enhance library services including self-service book checkout and return shelf and book catalog storage information, and cart storage. Members of the library can also search for books that other users are currently borrowing at the same moment (Sudaryat et al., 2022; Purnomo et al., 2022).
- (vi) **Market Management System.** Every user initiative on the network system can be completely displayed by market management. The benefit is that each user can compare similar products laterally to choose following their unique request character, which is very consistent with how students use university network resources rationally. Additionally, users can freely browse relevant products on the page,

- select products, and continue with ordering operations, such as selecting a payment method and a shipping method, among other things (Hemsley & Oplatka, 2006).
- (vii) News Management System. It is used to make it easier for users to check information quickly on digital campus platforms, supplement information browsing, download apps, participate together in the topic, reply to comments, location campus operations, make asynchronous information sharing (e-mail, bulletin boards, discussion forums, newsgroups), and share information synchronously (chat, whiteboard, group browsing) (Poorrezaei & Pich, 2018).
- (viii) People Identification. Using RFID, it collects information from all visitors to the campus, including tourists, faculty/staff, and students. By authenticating and verifying campus visits, these records are used to manage campus security (Sulkowski *et al.*, 2021).
- (ix) Smart Attendance. It keeps track of students and faculty members'/staff members' attendance to keep an eye on their presence on campus (Thomson & Belle, 2015).
- (x) Safe Learning Environment. It accurately and intelligently records infrastructure facilities, provides on-campus access to control facilities, and facilitates campus monitoring and surveillance (Tight, 2019; Haristiani & Rifa'i, 2020).
- (xi) Smart Parking. Visitors to the school are well-served by smart parking management. Smart parking systems can support the following capabilities: information on available parking or parking slots, parking usage limitations, and disaster information concerning automobiles in the parking area (Tikhomirov *et al.*, 2015; Tuul *et al.*, 2016; Sudarjat, 2022).
- (xii) Campus Geographic Information System. Universities may manage space and information attribute more effectively, intuitively, and thoroughly by offering geographic-based services, and they can pinpoint the precise location of campus resources. Services that are based on geography use a variety of sensors, including RFID, WSN, and GPS. To help a visitor, get to a specific place or location based on his current location and the path to take, the campus can offer information utilizing maps or augmented reality technologies through this service. Additionally, by installing sensors at various locations around the campus, it will be possible to properly track visitor movement and even the movement of commodities.
- (xiii) Bathroom Management System. By continuously analyzing the level of water usage in the bathroom, it automatically identifies water management using RFID. Results of the analysis are presented in real time for further use. Information about the condition of the restroom that students can access can be known through the analysis (Miah *et al.*, 2017).
- (xiv) Teaching Management System. The administration of the institution makes use of these programs to keep an eye on how the teaching process is being carried out. This application offers management the primary ability to generate reports about the transaction teaching process, including the realization of teaching hours, the realization of the course syllabus, the percentage of teaching (attendance of lecturers and students), the percentage of course graduation, the feedback or student satisfaction level, and the occupancy of classroom use.

- (xv) **Financial System.** There is no doubt that keeping track of finances is part of managing the institution as an enterprise. The expansion of an organization's financial capacities can be used to gauge some aspects of its progress. An application dashboard that may offer services like financial monitoring is necessary for university management. The application's primary function as a management tool is the presentation of information on financial transactions, including the balance sheet, activity plan, budget, periodic financial growth, investment value, and asset value owned by the institution.
- (xvi) **Office System.** ICT typically supports a variety of operational functions involving a variety of university entities. The electronic mail service (e-mail), which is available to both students and instructors, as well as digital notice boards, are two straightforward examples of office applications utilized in smart campuses. The management of official letters, management of management review meetings, teleconferences, videoconferences, and application sharing are just a few of the specific services that office applications can offer to the university administration. They can also support the creation of reports regularly using information from the database.
- (xvii) **Health Facilities.** The university can provide a health facility in the university environment to take care of in case there are students, lecturers, or stakeholders who need treatment (Adwan et al., 2018).
- (xviii) **Smart Building.** A smart building is created using a variety of sensors, which play a crucial role in supporting the automation process in a building. The various functions that can be built into a smart building service are

supported by these sensors, including turning off equipment (lights, air conditioners, or projectors) in an empty room, detecting carbon dioxide (CO₂) levels in specific areas, adjusting temperatures, measuring humidity and pollution around the building and open space, improving energy efficiency, and producing alternative energy. Smart building services should be able to produce information for university management, including those on energy usage (consumption), real-time warnings, trends of energy and space usage, etc (Hughes et al., 2018; Hwang, 2014; Rahmat, 2021; Rahmat, 2022; Paramita et al., 2016; Kurniawan, 2022).

Waste and Water Management. The institution should be able to effectively manage water and trash to support the idea of a green university. Thus, several sensors and intelligent systems are required to assist the construction of a smart building to provide waste management services and water. To allow for a decision to be made as a follow-up when improper conditions were discovered, this service at the very least can report the water and waste conditions in the university area in real-time (Rodriguez et al., 2019).

4. CONCLUSION

The body of knowledge about smart universities keeps expanding. Every year during the past five years (2018-2022), more research has been published. The smart university concept has been realized through the implementation of many apps, and iCampus has become a well-known smart campus model. The suggested domain in the iCampus design highlights that the smart campus development area supports all areas of campus life, including the environment, buildings, social life, health, and university governance, in addition to supporting the learning and teaching process. We can see that the primary function of a smart

university is to offer dynamic services following user wants by utilizing a variety of intelligence systems, based on the understanding and definitions that have been provided. Therefore, one of the keys to creating a smart university is service computing, which encompasses science and technology research, service innovation, and using IT and computing technologies to model, construct, and manage business solutions, scientific applications, and updated services (Mbombo & Cavus, 2021). The development of technology to improve interaction and interoperability across apps and domains is a further problem.

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6. AUTHORS' NOTE

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